

# B O O K I N G

## T E R M S & C O N D I T I O N S

The term "client" "vendee" or "customer" is defined as a person or individual who has scheduled, or purchased products or services with Juni Jay Beauty.

Clients may book services online at [junijaybeauty.com](http://junijaybeauty.com) at least two days in advance, or by direct email or phone contact. All services require a form of prepayment in order to be scheduled.

Services for clients under the age of 13 must be booked by and under a guardian's information.

A **non-refundable \$15.00 deposit** is required to book Glam Makeup services. Other service categories such as Glam Beats **require a full pre-payment.**

Clients must also fully prepay for same-day, after and early hour appointments. A special request can be made to book an appointment outside of regular makeup artistry hours. \*Bookings made through other platforms such as **StyleSeat** may be subject to additional pricing.\*

**Clients will receive appointment notifications (confirmations, cancellations, etc.) via email and text.**

### *Late Policy*

A **10 minute grace period** is allowed to tardy clients. Late arrivals are subject to a late fee of \$10.00. After ten minutes, if the client has not arrived, the appointment will be canceled and a new appointment must be booked (subject to availability) in order to receive any services .

### *Cancellation Policy*

Clients must cancel or reschedule **24 hours before** the appointment date and service start time if they will not arrive for their appointment. Cancellations made within the 24 hour period are subject to a cancellation fee and may be banned from future booking.

Appointments scheduled same-day must be canceled or rescheduled **at least 2 hours prior** to the service start time.

Appointments can be canceled or rescheduled online or by contacting the makeup artist.

**No call-no show clients will be banned from future booking. Cancellations or late arrivals should be communicated with the makeup artist.**

## *Refund Policy*

Deposit amounts are non-refundable and non-negotiable.

**Only** services that require full prepayment are eligible to be reimbursed. Refunds will not be considered or disbursed to clients who have violated booking policies, i.e. cancellations or reschedules not made within the allotted time period, no call-no show instances, etc. Violating booking policies will result in a forfeiture of the prepayment.

**Clients must discuss any dissatisfaction with the result of their services at the appointment. The makeup artist will do their best to resolve any issues.**

**Clients are responsible for ensuring they understand all booking policies and are encouraged to ask any questions they may have about these policies before scheduling an appointment.**

## *Payment*

By booking an appointment for services with Juni Jay Beauty, clients agree to all payment terms and conditions. Clients of Juni Jay Beauty are responsible for the payment of scheduled and received services and any fees accrued due but not limited to: client request of additional services, client violation of booking policies, terms and conditions, etc.

Payments processed by Juni Jay Beauty to a client's provided billing details (i.e. credit/debit card, billing address, etc.) are presumed permitted upon client's authorization of Juni Jay Beauty to collect credit card or billing details in order to process payment for services or fees accrued and owed.

## Use of Media

All photos, videos, or other media captured by Juni Jay Beauty is the property of, with all rights reserved to, Juni Jay Beauty.

Juni Jay Beauty uses photos, videos, or other media of it's clients for promotional purposes. Verbal consent or consent indicated on a client's booking form to be photographed or videographed is determined as an agreement between the client and Juni Jay Beauty to the use of the media captured.

